



## INTAKE PACKET

Please fill out this packet as completely as possible. This information will assist in the evaluation process. Please bring the completed packet with you the day of the initial evaluation.

***NOTE: ALL INFORMATION PROVIDED IS KEPT CONFIDENTIAL***

Person completing the Intake Packet: \_\_\_\_\_

Relation to patient: \_\_\_\_\_

### **Patient Information:**

Child's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Nickname / Goes by: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ Alternate Phone: (\_\_\_\_) \_\_\_\_\_

---

### **Responsible Party Information:**

Guarantor's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Social Security #: \_\_\_\_\_ Relation to patient: \_\_\_\_\_

Address if different than patient: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ Alternate Phone: (\_\_\_\_) \_\_\_\_\_

Employer: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

---

### **Emergency Contact Information:**

Name: \_\_\_\_\_ Relation: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ Alternate Phone: (\_\_\_\_) \_\_\_\_\_

**Insurance Information:**

Primary Insurance Name: \_\_\_\_\_

Policy ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Relation to patient: \_\_\_\_\_

Secondary Insurance Name: \_\_\_\_\_

Policy ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Relation to patient: \_\_\_\_\_

---

**Family History:**

Father's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Occupation: \_\_\_\_\_ Highest Grade Completed: \_\_\_\_\_

Mother's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Occupation: \_\_\_\_\_ Highest Grade Completed: \_\_\_\_\_

If parents do not live together, describe custody arrangements: \_\_\_\_\_

Child is our:      Biological \_\_\_\_\_      Adopted \_\_\_\_\_      Foster Child \_\_\_\_\_

**Siblings:**

Name	Age	M / F	Speech, Hearing, or Medical Conditions
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

---

**Pregnancy / Birth History:**

Did mother have any of the following during the pregnancy?

Bleeding	_____	Virus Infection	_____	Accident	_____
Swelling	_____	Rubella	_____	Surgeries	_____
High Blood Pressure	_____	Diabetes	_____	Smoking	_____
Low Blood Pressure	_____	Asthma	_____	Toxemia	_____
Heart Condition	_____	Convulsions	_____	X-Ray	_____
RH Negative	_____	Anesthesia	_____		
Kidney Disease	_____	Excessive Weight Gain/Loss	_____		
Alcohol Consumption	_____	Thyroid Condition	_____		

If yes, provide additional information: Which week/month of gestation? Was hospitalization necessary? \_\_\_\_\_

---

Did mother take any medications during the pregnancy? If yes, which medications? \_\_\_\_\_

---

What was the length of the pregnancy? \_\_\_\_\_

What was the length of hard labor? \_\_\_\_\_

Type of delivery (circle one):

vertex (head presentation)      breech      cesarean      dry      other

Were there any unusual problems at birth? \_\_\_\_\_ If so, describe: \_\_\_\_\_

---

Birth Weight: \_\_\_\_\_ Apgar score at 1 minute: \_\_\_\_\_ at 5 minutes: \_\_\_\_\_

Were there any health problems during the first two weeks of infant life?

Jaundice	_____	Transfusions	_____	Hemorrhage	_____
Blueness	_____	Feeding Difficulty	_____	Tube Fed	_____
Breathing Difficulty	_____	Oxygen	_____	Convulsions	_____
Incubator or Isolate	_____	For how long	_____		

Was the first cry: strong \_\_\_\_\_ weak \_\_\_\_\_ high \_\_\_\_\_

Were intravenous or intramuscular fluids required? \_\_\_\_\_

How long did the child remain in the hospital? \_\_\_\_\_ Mother? \_\_\_\_\_

Is there any additional information regarding mother or baby during pregnancy and delivery that would help us to evaluate the child? \_\_\_\_\_

**Medical History:**

Has the child have any of the following illnesses, surgeries, or injuries? If yes, please note at what age and the severity.

Whooping cough \_\_\_\_\_ Ear Infections \_\_\_\_\_

Mumps \_\_\_\_\_ Draining Ears \_\_\_\_\_

Scarlet Fever \_\_\_\_\_ PE Tubes Inserted \_\_\_\_\_

Measles \_\_\_\_\_ Tonsillectomy \_\_\_\_\_

Chicken Pox \_\_\_\_\_ Adenoidectomy \_\_\_\_\_

Pneumonia \_\_\_\_\_ Allergies \_\_\_\_\_

Diphtheria \_\_\_\_\_ Epilepsy \_\_\_\_\_

Croup \_\_\_\_\_ Encephalitis \_\_\_\_\_

Influenza \_\_\_\_\_ Typhoid \_\_\_\_\_

Headaches \_\_\_\_\_ Tonsillitis \_\_\_\_\_

Sinus problems \_\_\_\_\_ Chronic Colds \_\_\_\_\_

Meningitis \_\_\_\_\_ Head Injury \_\_\_\_\_

Rickets \_\_\_\_\_ Mastoidectomy \_\_\_\_\_

Rheumatic Fever \_\_\_\_\_ Asthma \_\_\_\_\_

Polio \_\_\_\_\_ Dental problems \_\_\_\_\_

Please describe any other operations or medical conditions your child has had that are not listed above: \_\_\_\_\_

Pediatrician Name: \_\_\_\_\_ Office Phone: (\_\_\_\_) \_\_\_\_\_

List all doctors the child sees routinely: \_\_\_\_\_

---

List all current medications your child is currently taking, both prescription and over the counter:

---

Does your child have any seizure conditions? \_\_\_\_\_ Under what conditions? \_\_\_\_\_

---

Is there any additional medical information that you feel would help with evaluating the child? \_\_\_\_\_

---

**Developmental History:**

Has your child ever had ABA, speech/language, or occupational therapy in the past? Yes / No

If so, what type of therapy and when? \_\_\_\_\_

Where was therapy received? \_\_\_\_\_

Reason(s) for therapy: \_\_\_\_\_ Goals achieved? Yes / No

What is the primary language spoken in the home? \_\_\_\_\_

Are there any additional languages spoken in the home? \_\_\_\_\_

At what age did your child say his/her first word? \_\_\_\_\_

At what age did he/she use 2-word phrases? \_\_\_\_\_

At what age did he/she use sentences? \_\_\_\_\_

Has speech/language ever seemed to stop or decrease for a period of time? \_\_\_\_\_

If so, please describe: \_\_\_\_\_

How well can the child be understood by immediate family? \_\_\_\_\_

How well can the child be understood by others? \_\_\_\_\_

Which ONE does your child use most often? (circle one)

Sentences

Phrases

One or two words

Sounds

Gestures

Do you question your child's ability to understand directions and/or conversations? \_\_\_\_\_

If so, why? \_\_\_\_\_

Does your child hesitate, "get stuck", repeat, or stutter on sounds or words? \_\_\_\_\_

If so, describe: \_\_\_\_\_

Can your child read? \_\_\_\_\_ At what age did he/she begin reading? \_\_\_\_\_

Does your child's voice sound hoarse? \_\_\_\_\_ Low-Pitched? \_\_\_\_\_ Nasal? \_\_\_\_\_

Do you think your child hears adequately? \_\_\_\_\_

Do you think his/her hearing ability varies from day to day? \_\_\_\_\_

Has your child's hearing been checked recently? \_\_\_\_\_ What were the results? \_\_\_\_\_

Note the ages that the following occurred:

Hold head erect	_____	Crawl	_____
Follow object with eyes	_____	Feed self with spoon	_____
Roll from back to stomach	_____	Sit unsupported	_____
Reach for objects	_____	Stand alone	_____
Dress self	_____	Walk alone	_____
Toilet trained	_____		

Is there any additional developmental information that you feel would help with evaluating the child? \_\_\_\_\_

**School Age History:**

Preschool: \_\_\_\_\_ Age level/Teacher: \_\_\_\_\_

School: \_\_\_\_\_ Grade/Teacher: \_\_\_\_\_

Describe your child's typical grades / reports from the school: \_\_\_\_\_

What concerns do you or the school have regarding school performance? \_\_\_\_\_

Regarding attention/concentration? \_\_\_\_\_

Regarding work habits? \_\_\_\_\_

Regarding behavior? \_\_\_\_\_

Does your child receive special education services at school? Yes / No

What services are received? \_\_\_\_\_

Does your child have an IEP? Yes / No What is the date of the last IEP? \_\_\_\_\_

Is there any additional school related information that you feel would help with evaluating the child? \_\_\_\_\_

\_\_\_\_\_

**Associated Services:**

Intelligence testing: Yes / No Date: \_\_\_\_\_ Where: \_\_\_\_\_

Results: \_\_\_\_\_

Neurologic testing: Yes / No Date: \_\_\_\_\_ Where: \_\_\_\_\_

Results: \_\_\_\_\_

Psychological testing: Yes / No Date: \_\_\_\_\_ Where: \_\_\_\_\_

Results: \_\_\_\_\_

Physical Therapy evaluation: Yes / No Date: \_\_\_\_\_

Where: \_\_\_\_\_

Results: \_\_\_\_\_

Occupational Therapy evaluation: Yes / No Date: \_\_\_\_\_

Where: \_\_\_\_\_

Results: \_\_\_\_\_

Speech/Language Therapy evaluation: Yes / No Date: \_\_\_\_\_

Where: \_\_\_\_\_

Results: \_\_\_\_\_

***\*\*Please bring copies of any evaluation reports to your evaluation appointment\*\****

**Additional Background Information:**

Describe your main concerns: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

When were concerns first noticed? \_\_\_\_\_ By whom? \_\_\_\_\_

What changes in your child's development and/or behavior have you noticed since that time? \_\_\_\_\_

---

---

---

---

List the people / organizations that you have consulted about the concerns:

Date	Name / Address	Outcome
_____	_____	- _____
_____	_____	- _____
_____	_____	- _____



## AREAS OF CONCERN

- Difficulty swallowing
- Mouthing objects inappropriately
- Excessive drooling
- Biting, pinching, etc.
- Uses only 1-2 words
- Refusal to obey
- Echolalia
- Stuttering
- Poor sentence structure
- Difficulty answering questions
- Numerous ear infections
- Misarticulating of words
- Seizure activity
- Impulsiveness
- Difficulty with change
- Dislikes being touched
- Places self in dangerous situations
- Clumsy, trips often
- Weakness in arms, legs, trunk
- Poor balance
- Unable to catch tossed ball
- Toe-walks
- Spins inappropriately
- Poor handwriting
- Poor hygiene
- Uses one hand more than other hand
- Difficulty chewing food
- Picky eater
- Inappropriate toy play
- Does not understand simple directions
- Difficulty sleeping
- Runs from parents, teachers, etc.
- Distractibility
- Poor/inappropriate eye contact
- Pronoun misuse
- Poor social interaction
- Delay in sitting up
- No verbal language
- Bedwetting
- Thumb sucking
- Fixates on television/videos
- Dislikes malls, shopping centers, etc.
- Delay in pulling up, crawling
- Poor eye-hand coordination
- Unable to ride bicycle
- Fear of swings, playground equipment
- Increased muscle tone in arms, legs
- Lines up objects
- Weak hand muscles
- Unable to dress/undress self
- Unable to skip or hop on one foot
- Cannot feed self independently

**AREAS OF CONCERN**

\_\_\_ Strong gag reflex

\_\_\_ Intolerant to textures

\_\_\_ Difficulty climbing stairs

\_\_\_ Hums to self

\_\_\_ Uncoordinated running pattern

\_\_\_ Stimming activity / hand flapping

Please provide any additional concerns or information that you feel may be important regarding your child:

---

---

---

---

---

---

---

---

---

---

---

Printed name of person completing form: \_\_\_\_\_

Signature of person completing form: \_\_\_\_\_

Date Completed: \_\_\_\_\_

## **ALLERGY NOTIFICATION**

From time to time your child's therapist may utilize examination gloves and various foods in the course of therapy to assess or stimulate certain speech-related behaviors. We are aware of the fact that some children are allergic to the materials used in examination gloves and may be on specialized diets or have food allergies. Please read the following lists carefully and indicate any allergies you know your child has. Please list any other known allergies in the space below. This information will be noted in a prominent place on your child's chart. Please keep your child's therapist informed of any allergic reaction, which are identified in your child over the course of his/her therapy program. Your child's health and safety are of the utmost importance to us.

The following are some of the foods and substances commonly used in therapy. Please circle any that your child is allergic to OR any which are not a part of your child's special diet:

Talc (powder)	latex
Chewy sweet tarts	chips (Lays, Doritos, Fritos)
Pretzels	Chocolate M&M's
Starburst	gummy worms
Hot tamales	Skittles
Juice	applesauce
Powder sugar (very small amounts)	pixie sticks
Dried cereal (Cheerios, Fruit loops)	hard candy (lollipops)

Please list ANY other known allergies: \_\_\_\_\_

\_\_\_\_\_

If your child has no known allergies, please write "NO KNOWN ALLERGIES" in the blank below before signing this form:

\_\_\_\_\_

I have provided the information above to the best of my knowledge at the request of Little Works in Progress and my child's therapist of any change in the status of the above information.

Child's Name: \_\_\_\_\_

Responsible Party: \_\_\_\_\_

Today's Date: \_\_\_\_\_

**AUTHORIZED PERSON(S)**

Child's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

As the parent/guardian of the child listed above, I authorize discussions regarding therapy sessions, progress, treatment plans and scheduling for my child to be held: (Please Initial One)

\_\_\_\_\_ In the lobby                      \_\_\_\_\_ In a therapy room or private location only

As the parent/guardian of the child listed above, I hereby authorize the Representatives at Little Works in Progress Pediatric Therapy to discuss any information regarding therapy sessions, progress, treatment plans and scheduling of my child with the following person(s). I hereby further authorize the following person(s) to pick up my child from his/her scheduled appointments with Little Works in Progress Pediatric Therapy.

AUTHORIZED PERSON(S)

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

\_\_\_\_\_  
Signature of Parent/Guardian                      \_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Parent/Guardian

## **CANCELLATION, NO SHOW, LATE PICK-UP POLICY**

All sessions are by appointment only and scheduled with a specific tutor. It is the patient's responsibility to attend all scheduled appointments.

Should an appointment need to be cancelled, a 24-hour notification is appreciated whenever possible. All cancellations MUST be made by 9:00 a.m. the day of your child's therapy session to the front desk at (318) 795-3388 for Shreveport and 337-239-3334 for Leesville or the appointment will be considered a NO-SHOW.

*\*\*Please note that texting or utilization of any social media to notify staff of Little Works in Progress is not considered a formal cancellation. The front desk MUST be notified\*\**

If prior notification is not received in a timely manner as stated above, a NO-SHOW fee will be billed to the responsible party. These fees CANNOT be billed to the insurance provider and are due at the time of the next scheduled appointment. Failure to pay NO-SHOW fees will result in your child being removed from the schedule.

The No Show Fee is \$35.00 per missed appointment.

If a break in therapy lasting longer than 2 weeks occurs, your child will be removed from the schedule, unless prior arrangements have been made. It is the parent's responsibility to make necessary arrangements and to notify the office of any scheduling conflicts.

If 75% or more scheduled therapy sessions are not kept within each calendar month, your child will be removed from the schedule.

If 2 or more No Shows occur within a calendar month, your child will be removed from the schedule.

Therapy sessions are scheduled back to back. This makes timeliness at the start and end of each session very important. The parent or authorized person responsible for picking the child up at the end of his/her session should be in the lobby 5 minutes prior to the scheduled end time. The Responsible Party will be billed a Late Pick Up Fee of \$5.00 per minute for every minute after the session's scheduled end time that the child is not picked up. Late Pick Up Fees CANNOT be billed to the insurance provider and are due at the time of the next scheduled appointment. Failure to pay Late Pick Up Fees will result in your child being removed from the schedule.

By my signature below, I acknowledge that I have read the terms outlined in the Cancellation, No Show, and Late Pick-Up Policy, and agree to honor the terms of this policy.

Child's Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Responsible Party Signature: \_\_\_\_\_

Responsible Party Printed Name: \_\_\_\_\_

Date Signed: \_\_\_\_\_

## **INSURANCE/CREDIT POLICY**

Charges for services at our office are due and payable at the time services are rendered. In the event other arrangements are made, a statement will be mailed to you with payment due upon receipt. The client is responsible for payment regardless of the status of insurance claims.

When insurance claims go over 30 days without payment, the client must either suspend therapy until claims are paid to current status or continue therapy on a cash basis at the time services are provided. If the insurance company reimburses for claims already paid by the client, a refund check will be promptly issued to the client. Once all claims are paid to 30 days or less, the client will no longer be required to make cash payments, other than customary co-pays and deductibles, at the time of therapy.

Except when hardship warrants otherwise, accounts 90 days past due are referred for collection. If you are involved in a liability claim, the above stated policies apply. We are unable to wait for settlement by the involved parties.

Little Works in Progress accepts most insurance plans. If you have specific questions regarding your insurance, please contact our billing department. It is the responsibility of the patient to inform our office of any changes in insurance coverage at the time of the change. Failure to do so could cause delay or denial of insurance payment and/or the patient being assigned responsibility for said charges. Patients are responsible for co-payments and deductibles at time of service. If applicable, you will be billed for services not covered by your insurance by our billing department.

I have read and understand the above stated credit policy. I authorize Wardell Interests, Inc. aka Little Works in Progress Pediatrics Therapy to bill my insurance provider on my or my dependent's behalf. I accept ultimate responsibility for my account and the amount due for services rendered. I will do everything possible to assist in collecting from my insurance carrier, if applicable.

---

CHILD'S NAME

---

D.O.B.

---

RESPONSIBLE PARTY SIGNATURE

---

DATE

---

RESPONSIBLE PARTY PRINTED NAME

**CONSENT FOR SECURE/RELEASE OF INFORMATION**

Child's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

I/WE hereby authorize and request Little Works in Progress to secure and /or release medical, social, educational, and other clinical information regarding the patient named above. I/WE understand that this authorization maybe revoked in writing at any time. Otherwise this consent automatically expires two years from the date of signature. This authorization applies only to the following individuals/institutions: If not completed, no information will be released from our office.

Primary Care Physician: \_\_\_\_\_

Address: \_\_\_\_\_

Other: \_\_\_\_\_

Address: \_\_\_\_\_

I/We give permission for the therapist and or staff at Little Works in Progress to disclose/request information regarding scheduling of school based appointments, therapy, school performance, and/or any information deemed relevant to academic and therapy success. Information will not be disclosed to anyone not specifically listed below.

School Name: \_\_\_\_\_

Address: \_\_\_\_\_

Other: \_\_\_\_\_

Address: \_\_\_\_\_

I/We give permission for Little Works in Progress to communicate via email, information, i.e. evaluations, therapy updates, and/or other clinical information regarding the patient listed above. Information will not be disclosed to anyone not specifically listed below.

Email Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

I hereby further direct that a copy of this authorization shall be deemed to be as valid as the original for all purposes authorized herein.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship (if person named above is a minor): \_\_\_\_\_

Witness signature: \_\_\_\_\_



**PRIVACY NOTICE ACKNOWLEDGEMENT**

I have received a copy of Notice of Privacy Practices; as well as, Patient Rights and Responsibilities.

Signature of Responsible Party: \_\_\_\_\_

Printed Name of Responsible Party: \_\_\_\_\_

Date Signed: \_\_\_\_\_



**AUTHORIZATION FOR AUTOMATIC HEALTH CARE PAYMENT BY CREDIT CARD**

I authorize Little Works in Progress Pediatric Therapy to keep my signature on file and to charge my account for charges that are deemed Patient Responsibility.

This authorization extends to all recurring charges, co-payments, or deductibles incurred at the time of service unless another method of payment is provided at the time of service.

This authorization also applies to any missed appointments as described in the cancellation and No- Show Policy. If the applicable fee cannot be paid by other means at the next scheduled appointment, your credit card on file will be charged the appropriate amount per stated policy.

This authorization shall be valid for one year, or until services are concluded, or with written notice to Little Works in Progress Pediatric Therapy.

Patient's Name: \_\_\_\_\_

Cardholder's Name: \_\_\_\_\_

Cardholder's Billing Address: \_\_\_\_\_

\_\_\_\_\_

Credit Card Account Number: \_\_\_\_\_

3-Digit CVC (back of card): \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Signature of Cardholder: \_\_\_\_\_

Date Signed: \_\_\_\_\_

Please note: Any charges that are declined will result in a \$25.00 fee for reprocessing. Cards whose expiration dates occur during the course of the year will be subject to the above fees, if not updated within 10 days of notification of expiration.

**LITTLE WORKS IN PROGRESS PEDIATRIC THERAPY PATIENT SATISFACTION SURVEY**

**Informed Consent**

Little Works in Progress Pediatric Therapy has retained CGI Communications, Inc. to gather feedback for the purpose of improving our services and processes to benefit our clients. To obtain this valuable information CGI plans to email and/or text a satisfaction rating survey from those individuals or businesses that have used our services in the past.

Your signature below will indicate your voluntary consent to participate in the survey. Your contact information will be kept confidential.

**Little Works in Progress Pediatric Therapy values your feedback and always strives to serve you better.**

Your Name: \_\_\_\_\_

Cell Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Business Name (If applicable): \_\_\_\_\_

*Statement of Consent: I have read the above information and hereby consent to take part in the survey. I also give my permission to tape-record my survey interview.*

Your Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**CGI Communications, Inc.  
130 East Main St, Granite Building, 8<sup>th</sup> Floor, Rochester, NY 14604  
800-398-3029**

**\*\*Please keep for your records\*\***

## **NOTICE OF PRIVACY RIGHTS**

How Your Health Information May Be Used:

### To Provide Treatment

We will use your health information within our office to provide you with the best services possible. This may include administrative and clinical procedures designed to optimize scheduling and coordination of care between speech language pathologists, occupational therapist, physical therapist, and business office staff. In addition, we may share your health information with physicians, referring health care professionals, and other health care personnel providing you treatment.

### To Obtain Payment

We may include your health information with an invoice used to collect payment for treatment you receive or it may be included with an insurance form filed for you in the mail or sent electronically. We will work only with companies who share our commitment to the security of your health information, meaning they are compliant with HIPAA regulations.

### To Conduct Health Care Operations

Your health information may be used during performance evaluations of our staff. Health information may be included in peer review for our employees and associates. It is also possible that insurance companies or government appointed agencies, as part of their quality assurance and compliance reviews will disclose health information during audits. Your health information may be reviews during the routine processes of certification, licensing, or credentialing activities.

### As Patient Reminders

Because consistency is very important in your therapy, we may remind you of scheduled appointments or evaluations. We believe in consistency of care and will inform you of treatment options or services that may be of interest to you or your family. These communications are an important part of our philosophy of partnering with our patients to be sure they receive the best care we can provide. They may include postcards, folding postcards, letters, telephone reminders or electronic reminders such as email (unless you inform our office that you do not want to receive these reminders).

### Abuse or Neglect

We will notify government authorities if we believe a patient is the victim of abuse, neglect, or domestic violence. We will make this disclosure only when we are compelled by our ethical judgment, when we believe we are specifically required or authorized by law, or with the patient's agreement.

### Public Health and National Security

We may be required to disclose to Federal officials or military authorities health information necessary to complete an investigation related to public health or national security. Health information could be important when the government believes that the public safety could benefit when the information could lead to the control or prevention of an epidemic or the understanding of new side effects of a drug treatment, or medical device.

**\*\*Please keep for your records\*\***

## **NOTICE OF PATIENT RIGHTS**

This new law is careful to describe that you have the following rights related to your health information.

### Restrictions

You have the right to request restrictions on certain uses and disclosures of your health information. Our office will make every effort to honor reasonable restriction request from our patients.

### Confidential Communications

You have the right to request that we communicate with you in a certain way. You may request that we only communicate your health information privately, with no other family members present or through mailed communications that are sealed. We will make every effort to honor your reasonable requests for confidential communications.

### Inspect and Copy Your Health Information

You have the right to read, review, and copy your health information including your chart and billing records. If you would like a copy of your health information, please let us know. We may need to charge you a reasonable fee to duplicate and assemble your copy.

### Amend Your Health Information

You have the right to ask us to update or modify your records if you believe your health information records are incorrect or incomplete. We will be happy to accommodate you as long as our office maintains this information. In order to standardize our process, please provide us with your request in writing and describe your reason for the change. Your request may be denied if the health information records in question were not created by our office, are not part of our records, or if the records containing your health information are determined to be accurate and complete.

### Documentation of Health Information

You have the right to ask us for a description of how and where your health information was used by our facility for any reason other than for treatment, payment, or health operations. Please let us know in writing the time period of which you are inquiring. Thank you for limiting your request to no more than six years at a time. We may need to charge you a reasonable fee for your request.

### Request a Paper Copy of this Notice

You have the right to obtain a copy of this Notice of Privacy Practices directly from our office at any time. Stop by or give us a call and we will mail, or email a copy to you. We are required by law to maintain the privacy of your health information and to provide to you and your representative this notice. We are required to practice the policies and procedures described in this notice, but we do reserve the right to change the terms of our notice. If we change our privacy practices, we will be sure all of our patients receive a copy of the revised notice.

You have the right to express complaints to us or the secretary of Health and Human Services if you believe your rights have been compromised. We encourage you to express any concern you have regarding the privacy of your information. Please let us know your concerns or complaints in writing.

**\*\*Please keep for your records\*\***

## **NOTICE OF PATIENT RIGHTS AND RESPONSIBILITIES**

### **Summary of Patient Rights:**

The right to considerate, confidential, private, and respectful care.

The right to understand information about your diagnosis and possible treatments.

The right to know the name, role, and credentials of the people treating you.

The right to privacy of treatment records unless you have given permission to release information.

The right to review your treatment records and to have the information explained.

The right to know if Little Works in Progress has relationships with outside parties that may influence your care.

The right to give consent or decline any part of treatment. If you choose not to take part, you will receive the most effective care Little Works in Progress provides.

The right to know about our office policy that affects you and your treatment.

The right to an itemized bill of charges and payments.

The right to know about and have access to office resources, such as directors, administrators, and coordinators, that can help you resolve problems and questions about your office visit and care.

The right to a quick response from our administrative team regarding any comments, questions, or complaints.

### **Summary of Patient Responsibilities:**

The responsibility to be prompt for all scheduled appointments.

The responsibility of notifying the office 24 hours in advance of cancellation

The responsibility of providing any information regarding previous evaluations, or health issues such as allergies or special diets.

The responsibility of providing Little Works in Progress with correct and/or updated information regarding address, telephone, change of custody status, insurance coverage (Insurance card).

The responsibility of asking questions when you do not understand instructions or information.

The responsibility to notify your therapist if you are unable or unwilling to follow therapy recommendations.

The responsibility of being considerate of the needs of other patients and staff.

The responsibility to assure appropriate behavior of all non-patient visitors brought to our office.

The responsibility to pay copayments or fees for services received at the time of treatment.

The responsibility to meet with the business office if payment arrangements need to be made due to unforeseen circumstances.

The responsibility to know and confirm benefits prior to receiving treatment.

The responsibility to verify that Little Works in Progress is/is not providing services within the network of your insurance coverage.



# HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

CARRIER

PICA		PICA	
1. MEDICARE <input type="checkbox"/> (Medicare#) MEDICAID <input type="checkbox"/> (Medicaid#) TRICARE <input type="checkbox"/> (ID#/DoD#) CHAMPVA <input type="checkbox"/> (Member ID#) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA BLK LUNG <input type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)		1a. INSURED'S I.D. NUMBER (For Program in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)		3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
CITY STATE		7. INSURED'S ADDRESS (No., Street)	
CITY STATE		8. RESERVED FOR NUCC USE	
ZIP CODE TELEPHONE (Include Area Code) ( )		CITY STATE	
ZIP CODE TELEPHONE (Include Area Code) ( )		CITY STATE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO:	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO	
b. RESERVED FOR NUCC USE		b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) _____	
c. RESERVED FOR NUCC USE		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO	
d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. CLAIM CODES (Designated by NUCC)	
11. INSURED'S POLICY GROUP OR FECA NUMBER		11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.	
SIGNED _____ DATE _____		SIGNED _____	
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL. _____		15. OTHER DATE MM DD YY QUAL. _____	
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES _____	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. _____		22. RESUBMISSION CODE ORIGINAL REF. NO. _____	
A. _____ B. _____ C. _____ D. _____		23. PRIOR AUTHORIZATION NUMBER _____	
E. _____ F. _____ G. _____ H. _____		F. \$ CHARGES _____	
I. _____ J. _____ K. _____ L. _____		G. DAYS OR UNITS _____	
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. PLACE OF SERVICE C. EMG D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS POINTER		H. EPSDT Family Plan _____	
1		I. ID. QUAL. _____	
2		J. RENDERING PROVIDER ID. # _____	
3		NPI _____	
4		NPI _____	
5		NPI _____	
6		NPI _____	
25. FEDERAL TAX I.D. NUMBER SSN EIN		26. PATIENT'S ACCOUNT NO.	
27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$	
29. AMOUNT PAID \$		30. Rsvd for NUCC Use	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)		32. SERVICE FACILITY LOCATION INFORMATION	
SIGNED _____ DATE _____		33. BILLING PROVIDER INFO & PH # ( )	
a. NPI		b. NPI	

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

1 Sign Only